Economic Regulation Authority

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Promoting fair prices, quality services and choice.

NOTICE

National Framework for Reporting Performance on Urban Water Suppliers

RELEASE OF THE 2006/07 DATA HANDBOOK OF PERFORMANCE INDICATORS AND DEFINITIONS

A data handbook containing performance indicators and definitions has been released to guide water and wastewater service providers on supplying the information required to ensure they comply with the National Reporting Framework of the National Water Initiative Agreement (NWI).

The information in the handbook is the result of a reporting model that was developed to help the utilities (servicing urban areas with more than 10,000 connections) report against the national benchmarking framework.

The 2006/07 data handbook was released on 29 May and is available on the National Water Commission <u>web site</u>.

Under the NWI Agreement, the signatories report independently and publicly each year on their pricing and service quality.

In WA, this means that the Water Corporation, Aqwest (Bunbury Water Board), Busselton Water Board and the City of Kalgoorlie-Boulder will provide the data to the Economic Regulation Authority.

The Authority has amended the licences of the four to ensure they comply with the National Reporting Framework.

The first National Performance Report under the NWI reporting framework, for the 2005/6 year, was released on 17 May and is also on the National Water Commission <u>web site</u>.

For further information contact:

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31 May 2007